

DOUG WEGLARZ
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SUMMARY

Information technology manager with a track record of successfully implementing technology solutions to meet business challenges. Demonstrated success in bringing business partners and developers together to extract the requirements and coordinate the people, processes, and technology necessary to meet the organization's goals. A problem solver who looks at the big picture while developing solutions for today. Focused on building relationships between the business leaders and technology team to ensure that the systems plan aligns with the business plan. Currently pursuing Project Management Professional and Six Sigma Black Belt certifications.

PROFESSIONAL EXPERIENCE

FIRSTGROUP AMERICA (formerly Laidlaw), Naperville, Illinois **1999 to 2008**

The leading provider of student transportation in North America with a fleet of approximately 60,000 yellow school buses operating out of 600 branch locations.

Project Manager (2004-2008)

Recruited by CFO to join new Program Management Office and oversee project strategy and planning phases. Managed projects through their initiation and requirements phases by creating project plans, managing project teams, and maintaining schedules.

- Supported the Real Estate team in selecting an integrated workplace management system to replace multiple tracking systems by gathering requirements, creating the request for proposal (RFP), and evaluating solutions.
- Led a process improvement project for driver time tracking by investigating federal and state laws, creating and testing procedures, and developing web-based and instructor-led training programs.
- Led a payroll technology project to replace the time and attendance tracking solutions by gathering requirements, analyzing industry benchmarks, creating the RFP, developing scripted demonstrations, and evaluating solutions.

Director, Operations Applications (1999-2004)

Reported to the CIO, maintained a \$2 million annual budget and managed a team of ten analysts and developers that created, maintained, and supported custom business solutions, built partner relationships, and aligned IT and business strategy.

- Managed department start-up, wrote job descriptions, hired staff, conducted reviews, managed staffing reductions, and developed budgets.
- Led a major system move from planning and shutdown to transfer, testing, and start-up without any unplanned downtime resulting in a more secure and maintainable system.
- Increased branch productivity--while reducing errors and overtime--by developing payroll, dispatch, safety, and scheduling applications. Additionally supporting the implementation of the software at 400 locations.
- Reduced data entry errors by 50% and administration effort by 10% by implementing EDI with primary vehicle supplier.
- Researched, analyzed, and developed a plan for Fair Labor Standard Act (FLSA) compliance
- Partnered with the procurement team to create a flexible reporting portal for PeopleSoft Enterprise One (JD Edwards) resulting in increased productivity and system satisfaction.
- Created a reporting system to assist risk management in evaluating safety programs resulting in reduced insurance costs.
- Developed, authored, and edited IT systems plans as well as Laidlaw's strategic plan.

GATX TERMINALS CORPORATION, Chicago, Illinois

1994 to 1999

As a bulk liquid storage company, GATX Terminals Corporation provided warehousing for petroleum and chemical products in 26 strategic locations in the United States.

Project Manager (1997-1999)

Managed a team of two developers, EDI and e-commerce efforts, departmental projects, and corporate training programs.

- Developed and executed Microsoft Office and Lotus Notes Messaging training programs, resulting in over 100 employees being trained on new desktop software.
- Reduced costs by \$90,000 a year implementing an open source fax server.
- Configured and implemented ACT! for Lotus Notes as a customer relationship manager (CRM) resulting in a central customer repository.
- Led requirements definition for inventory system at Malaysian facility to facilitate using a common application across locations.
- Developed two year strategic systems plan creating a link between IT and business strategy.

Senior Information Systems Analyst / Information Systems Analyst (1994-1997)

- Lead Implementation Analyst coordinating user involvement, analyzing operations to customize the system, and preparing users for transition to the new system.
- Lead Technical Analyst managing maintenance and enhancement activities, coordinating design with functional analysts, preparing installation procedures, and supporting end users.
- Technical Analyst developing Graphical User Interface (GUI) standards while designing and coding the system architecture.

COOPERS & LYBRAND, Chicago, Illinois

1989 to 1994

As one of the Big Eight accounting firms, Coopers & Lybrand also maintained a management consulting practice to provide strategic project support for its clients.

Senior Associate/Associate (1989-1994)

Provided analysis and programming expertise throughout the full software development lifecycle for Coopers & Lybrand's consulting clients.

EDUCATION

BBA, Management Information Systems, University of Notre Dame, Notre Dame, IN, 1989

TECHNICAL SKILLS

- Operating systems – Windows, DOS, UNIX/Linux
- Languages – Sybase PowerBuilder, Oracle, SQL, Microsoft Visual Basic
- Productivity Tools – JD Edwards, PeopleSoft, Microsoft Office (including Project & Visio), Lotus SmartSuite, Lotus Notes

PROFESSIONAL DEVELOPMENT

Six Sigma Green Belt Training, Chicago Deming Association-Six Sigma Masters Program, Naperville, IL
Six Sigma Black Belt Training, FKI Quality, Naperville, IL
ITIL Foundations Version 3 Certification

PROFESSIONAL AFFILIATIONS

University of Notre Dame Information Technology Management Department Advisory Board